

Teachers' Housing Association

"Teachers' Housing Association is a charitable housing association"

Effective December 2017

OUT OF OFFICE HOURS EMERGENCY REPAIRS

	Plumbing Emergencies	Gas, Central Heating or Hot Water Emergencies	Electrical Emergencies
Bexley	Renford Services Relative Group	Renford Services	Renford Services MAC Services Relative Group
Brent	Juniors Plumbing Relative Group	Taylor Heating Ltd	MAC Services Relative Group
Firmans Court	Juniors Plumbing Relative Group		MAC Services Relative Group
Haringey	Juniors Plumbing Relative Group	Taylor Heating Ltd	MAC Services Relative Group
Verona Drive & Sydney Court	Renford Services Relative Group	Renford Services	Renford Services MAC Services Relative Group
Old Etonians Housing	Juniors Plumbing Relative Group	Taylor Heating Ltd	MAC Services Relative Group
Peter Kennedy Court	Renford Services Relative Group	Flat's 1-21 Renford Services Flat's 22-82 Norton Services	Renford Services MAC Services Relative Group
Queen Street	Renford Services Relative Group	Renford Services	Renford Services MAC Services Relative Group

Taylor Heating - ***01920 870 658*** or ***07825 560 187***

Renford Services - ***07958 419 591*** or ***020 8777 1674***

Juniors Plumbing - ***07983 111 091***

MAC Services - ***0207 486 9075***

Relative Group - ***0800 023 5996***

Norton Services - ***Flat's 22-82 PKC only 01795 228 083***

For Clarification, we define emergency works as follows:

- Dangerous structures
- Gas Leaks
- Blocked/overflowing external drains
- Serious flooding or leaks
- Loss of water supply
- Complete failure of electricity supply
- Blocked WC (if there is only one WC)
- Total loss of space and water heating

Please note that if you call out an emergency contractor for non-urgent work you may be charged by Teachers' Housing Association.

We also ask that you report any emergency repairs, and details of any call-outs, to Teachers' Housing Head Office as soon as possible.

Please retain this information sheet for future reference.